**Product Return Form**

|  |  |  |  |
| --- | --- | --- | --- |
| **Company Name:** | ABC Electronics Pvt. Ltd. | **Address:** | 45 Mall Road, Lahore |
| **Email:** | [support@abcelectronics.com](mailto:support@abcelectronics.com) | **Phone:** | +92 300 1234567 |
| **Form No.:** | PRF-2025-014 | **Date:** | 13-Oct-2025 |

**Section 1: Customer Information**

|  |  |  |  |
| --- | --- | --- | --- |
| Customer Name | Muhammad Ali | Contact Number | +92 333 9876543 |
| Email Address | ali.m@example.com | Order / Invoice No. | INV-4521 |
| Purchase Date | 02-Oct-2025 | Delivery Date | 05-Oct-2025 |

**Section 2: Product Details**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sr. No.** | **Product Name** | **Product Code** | **Quantity** | **Unit Price (PKR)** | **Total (PKR)** |
| 1 | Wireless Bluetooth Headphones | BHX-200 | 1 | 8,500 | 8,500 |
| 2 | USB Charging Cable | UC-101 | 2 | 800 | 1600 |

**Subtotal:** =  
**Tax (if applicable):** =  
**Total Refund Amount:** =

**Section 3: Reason for Return**

|  |  |  |  |
| --- | --- | --- | --- |
| ☐ Defective Item | ☐ Wrong Item Received | ☐ Damaged During Shipping | ☐ Not as Described |
| ☐ Other (Please Specify): |  |  |  |

**Customer Comments:**

|  |
| --- |
| The headphones are not powering on even after charging. |
|  |

**Section 4: Return Method**

|  |  |
| --- | --- |
| ☐ In-Store Return | Customer will return to nearest branch |
| ☐ Courier Pickup | Schedule pickup from customer address |
| ☐ Self-Shipment | Customer will send back using own courier |

**Preferred Return Date:** 15-Oct-2025

**Section 5: Office Use Only**

|  |  |  |  |
| --- | --- | --- | --- |
| Received By |  | Date Received |  |
| Condition Checked | ☐ Acceptable ☐ Rejected | Inspection Notes |  |
| Refund / Replacement Approved By |  | Refund Processed On |  |
| Processed Amount |  |  |  |

**Section 6: Authorization**

|  |  |  |  |
| --- | --- | --- | --- |
| **Customer Signature** |  | **Date** |  |
| **Authorized Staff Signature** |  | **Date** |  |